

ONE MODULE. ENDLESS POSSIBILITIES

Technical Bulletin

February 25th, 2020

257357 Firmware Update v 2.0

Adds support for 2019 Sync 3 Manual Camera Activation in F-Series Trucks & More

Summary:

Certain 2019 Ford vehicles (including the F-Series trucks) were found to have changed the conditions needed to force a reverse image while the vehicle is not in reverse. This version 2.0 firmware update addresses those changes and brings full functionality back on these vehicles.

No hardware changes are needed, simply use the ARC-357 Configuration Tool to update to the latest firmware!

Updating 257357 Modules

- Visit www.ARC12Volt.com 1.
- Navigate to "Downloads" Tab, and press the "DOWNLOAD" Button 2.
- Launch ARC357ConfigurationTool.exe 3.
- 4. Allow tool to fully install
- 5. Connect 257357 Module to PC using a Micro USB cable
- Press "Update Firmware" once module is connected



Affected Profiles: DIP Switch Profile Name MyFord/MyFord Touch Front/Aux Camera Only MyFord Touch/SYNC 3 Add Camera + Auxiliary Camera MyFord Touch/SYNC 3 Add Camera + SAT Radio + Aux

Coming Soon:

Our engineering team is working diligently on new products and updates to existing products to continue to evolve the ARC-357 product line. We have the following projects coming soon:

- 2019+ Chrysler Digital Camera interfacing and Cargo Camera additions
- 2019+ F-Series Satellite Radio updates

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Comprehensive 257357 Test Equipment to be loaned to Gold Distributors at no charge

Important Notes:

- Requires Windows PC Running Windows 2000 or Later
- Requires 257357 Revision C or newer with Firmware 1.6 or later
- Requires USB-A to Micro USB-B Cable
- You may need to disable Windows SmartScreen, antivirus, or other browser protections for successful installation.

